

WARRANTY

ALSYNITE CUSTOM GLAZE™

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The brand name 'Custom Glaze' identified in this warranty refers to Alsynite Custom Glaze Polycarbonate Roofing Sheet.

Loss of Light Transmission – 10 Year Warranty

Alsynite warrants that for the commercial life of the product (subject to the terms on Page Two of this Warranty) Custom Glaze will not lose the ability to transmit light.*

In the event that the product fails to comply with this warranty Alsynite will provide a full replacement of the product, or in the case of a discontinued line, its equivalent.

*The loss of light transmission will not exceed 8% in the first 10 years (0.8% per year), from the date of manufacture and 1% per year thereafter as long as the sheet lasts in its original installation, available to the original purchaser only (when tested in accordance with AS/NZ 4257.4-1994 determination of diffuse light transmission).

Weather Breakage – 25 Year Warranty

Alsynite NZ Ltd (Alsynite) warrants that for a period of 25 years from the date of manufacture Custom Glaze (subject to the terms and conditions on page two of this warranty) will specifically resist damage due to hail measuring up to 25mm in diameter. In the event that Custom Glaze fails to comply with this warranty, Alsynite will provide a full replacement of Custom Glaze, or, in the case of a discontinued line, its equivalent.

To activate your warranty, please fill our all information below at time of installation:

Site Address:

Installed by:

Quantity of sheets installed:

Date supplied: (DD/MM/YYYY)

Retailer / Rollformer:

Signed (Customer):

Your full name (please print): Date: (DD/MM/YYYY)

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Terms and Conditions

1 This warranty is limited to residential installations & applicable to the original purchaser only. It applies to the New Zealand Market Only.

2 Custom Glaze must be stored, installed and cleaned in accordance with Alsynite's written instructions which are available at the point of purchase or alternatively from www.alsynite.co.nz.

3 This warranty does not apply to damage due to the following causes:

- (a) Impact of hail measuring greater than 25mm in diameter;
- (b) Extreme weather conditions, including but not limited to hurricanes, cyclones, tornados;
- (c) Accident, vandalism, fire or other like causes; or
- (d) **Failure to comply with Alsynite's instructions for storage, installation and cleaning.**

Alsynite Custom Glaze Installation instructions can be found on the Custom Glaze page at www.alsynite.co.nz or by calling 0800 257 964

4 All claims made under this warranty must be made in writing to The Product Manager, Alsynite NZ Ltd PO Box 10409 Te Rapa, Hamilton, 3241 and must include a copy of the original purchase documentation or other evidence of the original purchase date.

5 Following receipt of a claim made under this warranty, an authorised Alsynite representative may choose to inspect the installed Custom Glaze and if the claim is accepted, Alsynite will retain the damaged Custom Glaze sheet/s and provide replacement Custom Glaze sheet/s or, in the case of a discontinued line, its equivalent.

6 Alsynite is not responsible for costs associated with the removal and installation of the Product. These costs must be borne by the claimant. This warranty is strictly limited to Custom Glaze polycarbonate roofing sheet.

7 The benefits to the consumer under this warranty are in addition to other rights and remedies of the consumer under the law in relation to the goods to which the warranty relates and in no way limits, varies or excludes any express and implied rights and remedies under any relevant legislation in the country of sale.

8 This product comes with guarantees that cannot be excluded under the New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to a major failure.

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Alsynite Custom Glaze™ is a Trademark of Alsynite NZ Ltd.